

The Drop:

Automated Materials Handling

We are...

Michelle Ornat - Admin

Melanie Price - IT

Jennifer Luck - Circ



Chesapeake
PUBLIC LIBRARY

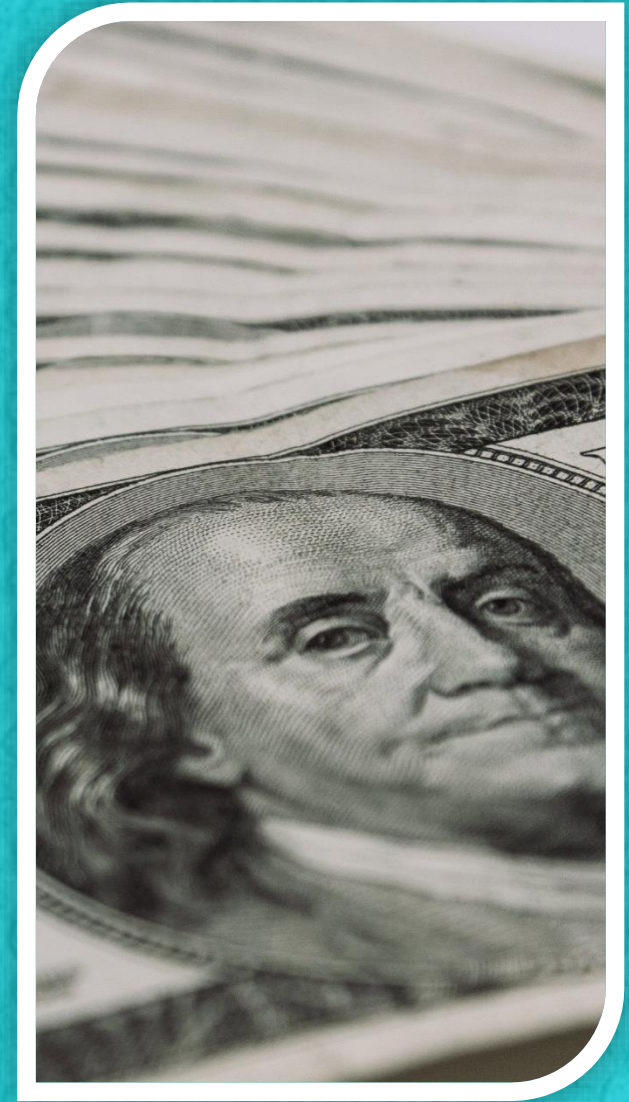
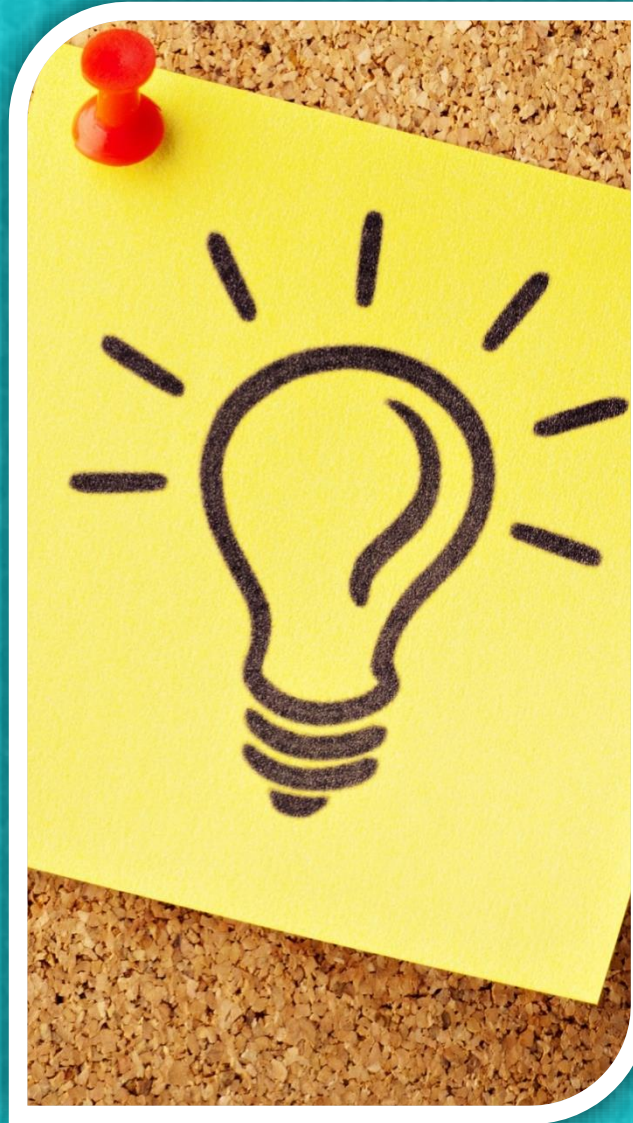
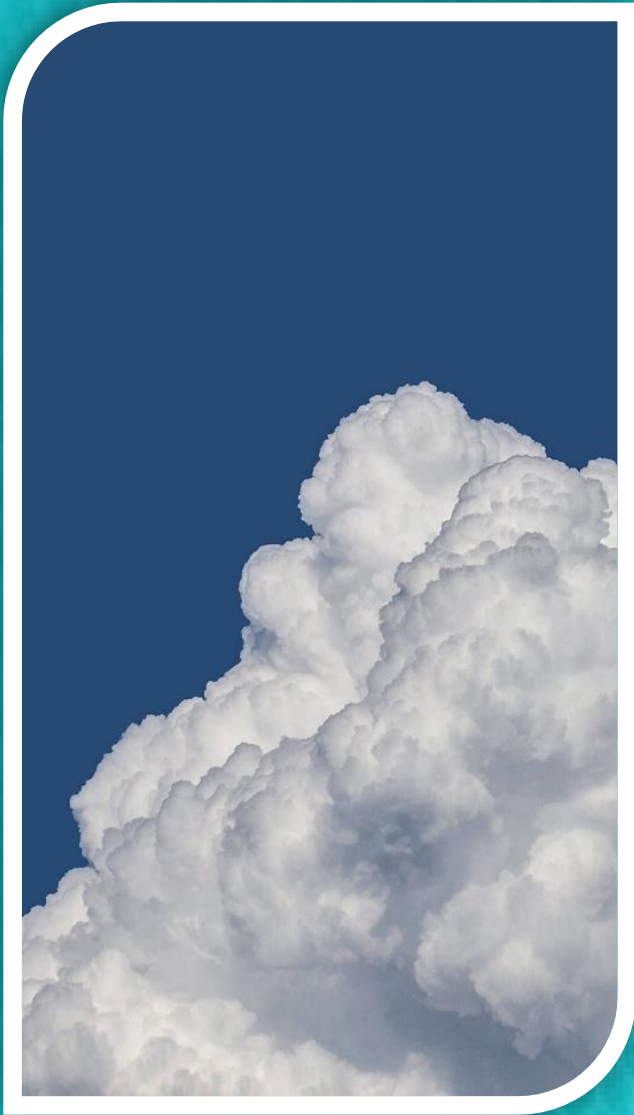
The BIG Takeaways

People
come
first.

Hope
is not
a plan.

Learn
from our
mistakes.

Library Administration



Ideas



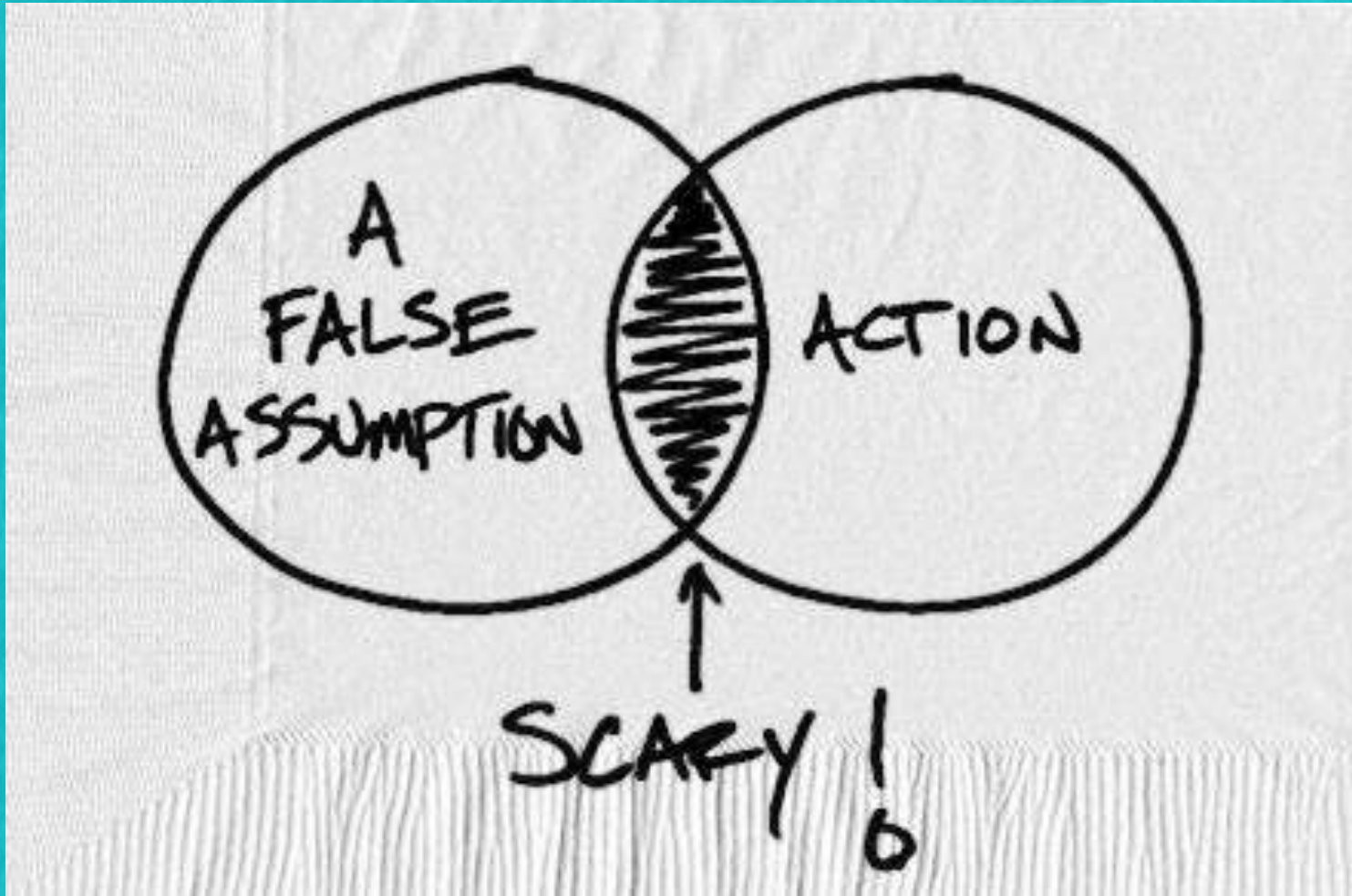
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AMH GOALS

innovate

increase
efficiency

redeploy
staff



If you build it...
well, that doesn't mean anything.

Information Technology



10/16/15 10:08
08/12/16 08:26
7040 hrs. and 24 mi
511866
72.70
28447
65175
50169
349766
493636 (96.44%)
70.11
27840 (5.44%)
0 (0.00%)
15869 (3.10%)
9354 (1.83%)
2617 (0.51%)
0 (0.00%)

Time Returned		
6	11:05 AM	1
	11:05 AM	
	11:05 AM	

December 7, 2015 after at

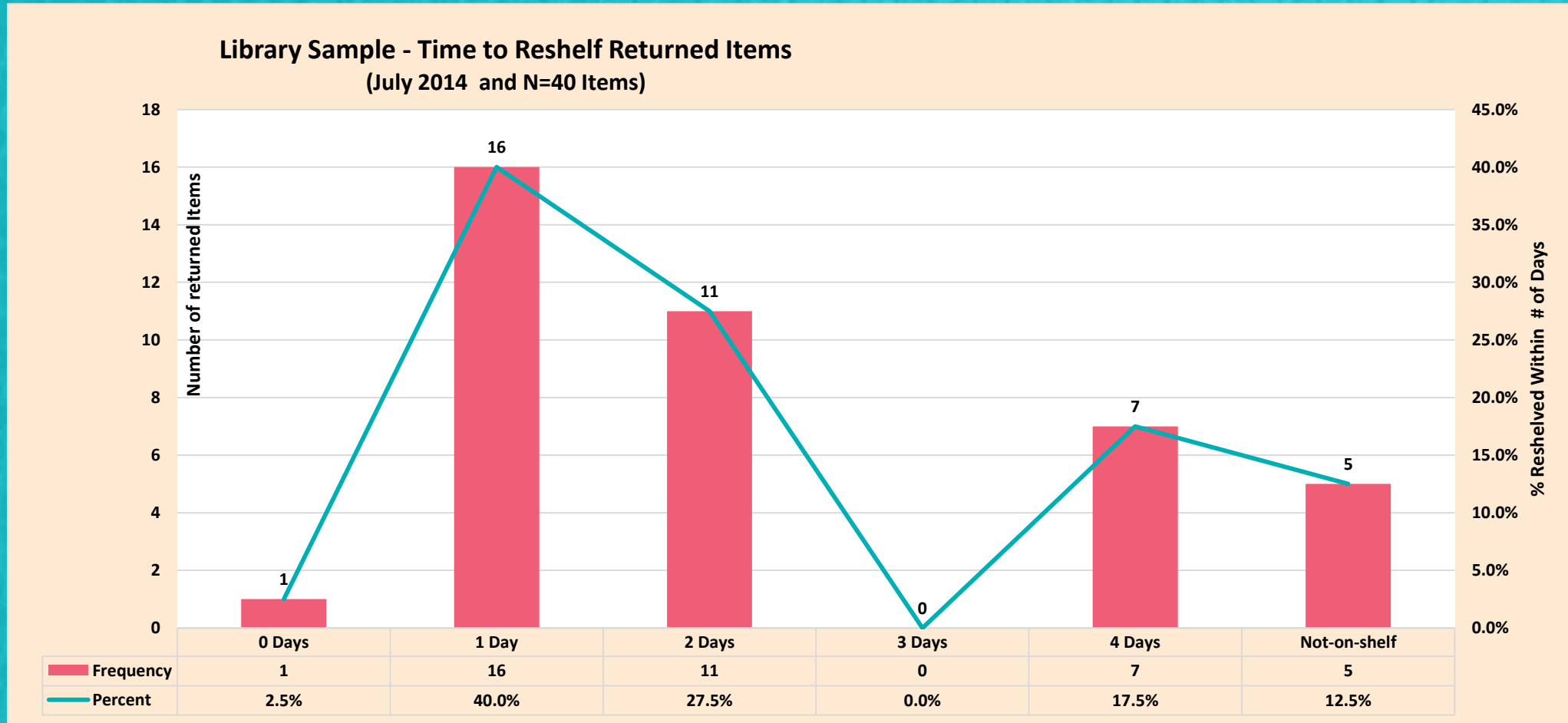
ded in right direction

Things

Where is Everything? | What's Happening? | The Thing Is...

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Pre – AMH: Where is Everything?



Remember *Schoolhouse Rock*?

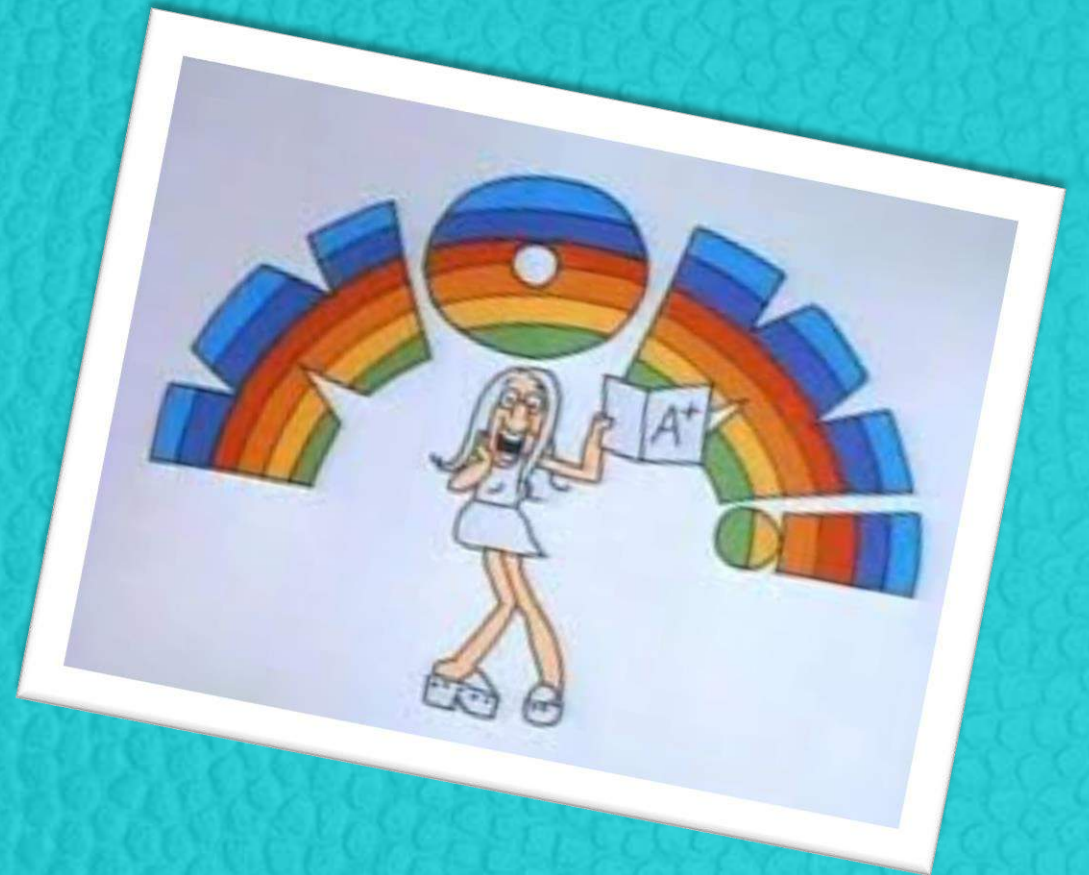
Interjections

*Show excitement,
Or emotion.*

*They're generally set apart from a
sentence*

*By an exclamation point,
Or by a comma when the feeling's
not as strong.*

-Lynn Ahrens, "Interjections!"





The Automated Materials
Handler
(AMH)



IT nicknamed it "Amy"

*"I'm like some kind of downtown-
hipster-party girl with a posse..."*
— Amy Farrah Fowler

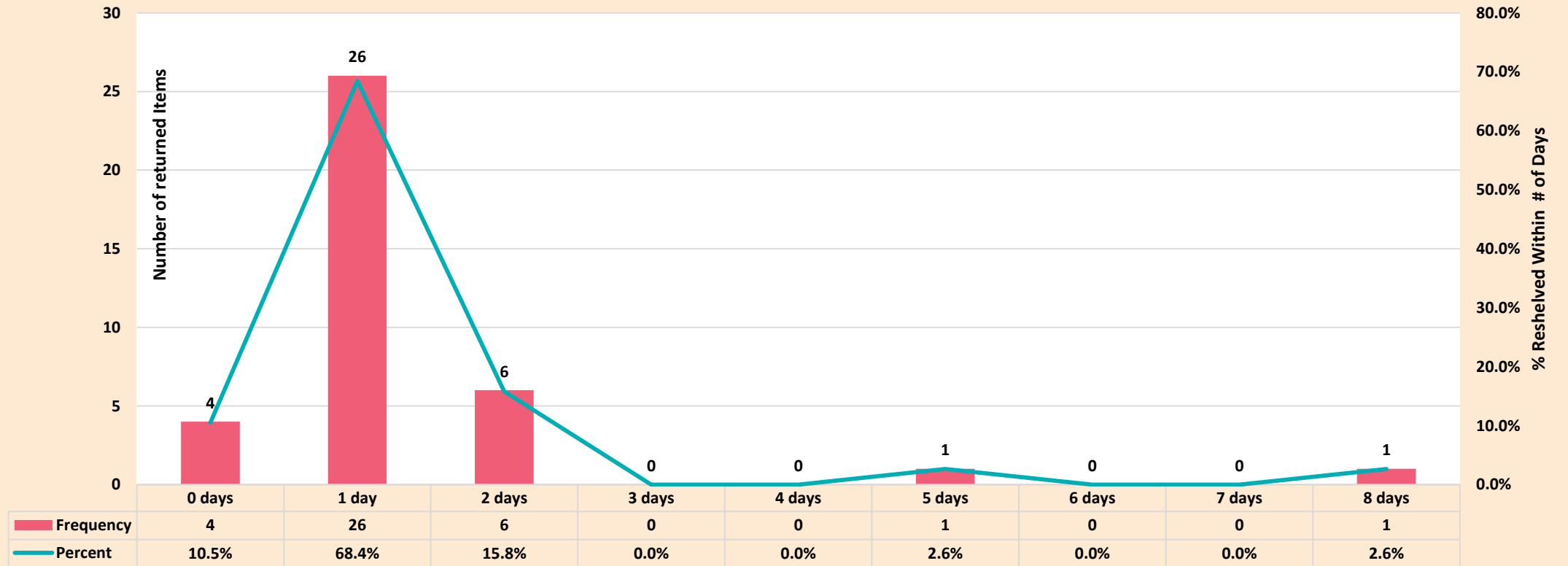


Circ nicknamed it "Smaug"

"I am fire. I am...death."
—Smaug

One Year Later: What's Happening?

Library Sample - Time to Reshelf Returned Items
(June 2016 and N=38 Items)



Is it Pass/Fail?

- Test
- Report
- Repeat



THE 
STRUGGLE
FOR REAL

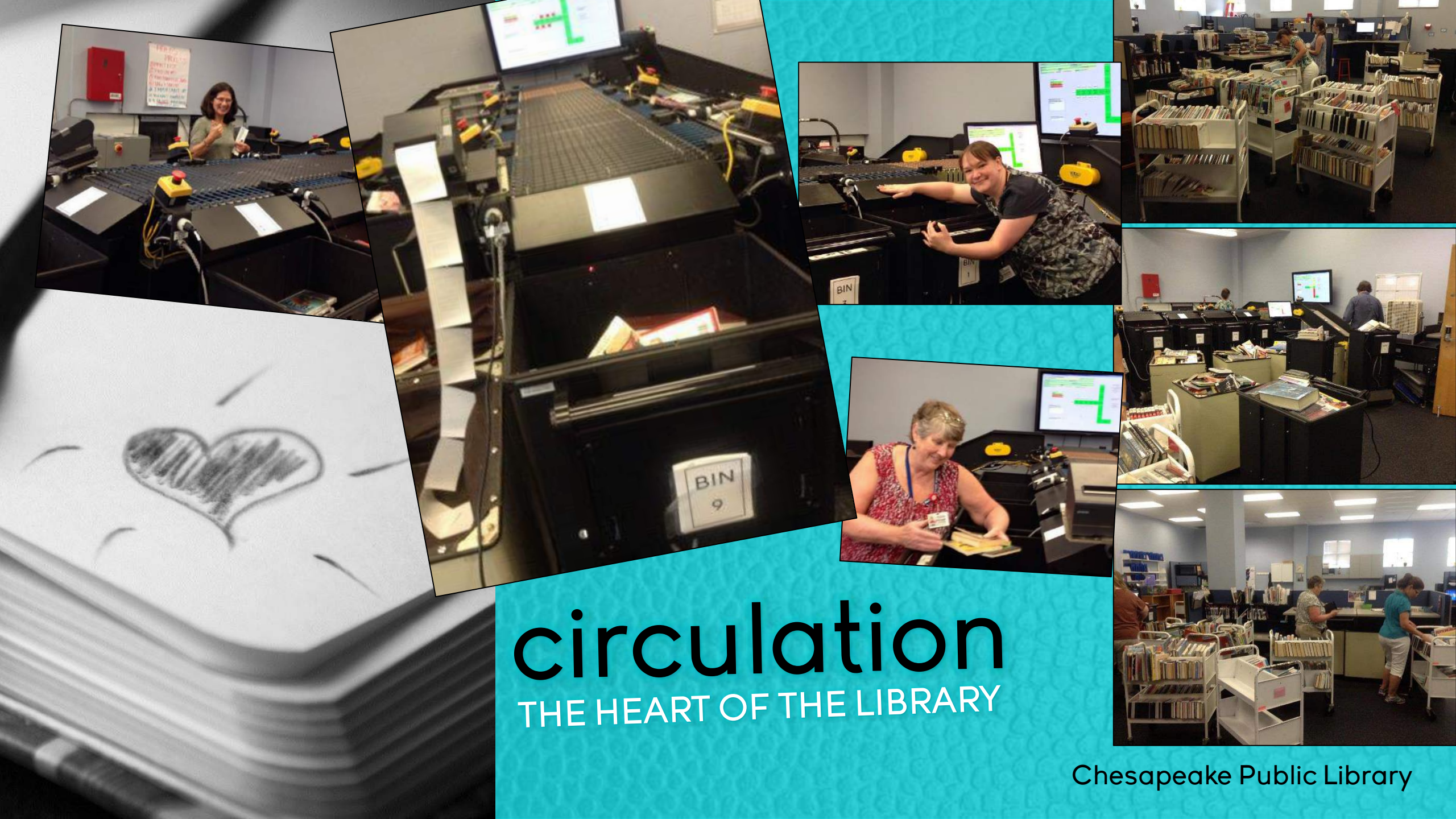
vimeo.com

The Thing Is...



Esc

“We keep hitting the Escape key, but we’re still here.”



circulation

THE HEART OF THE LIBRARY

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People



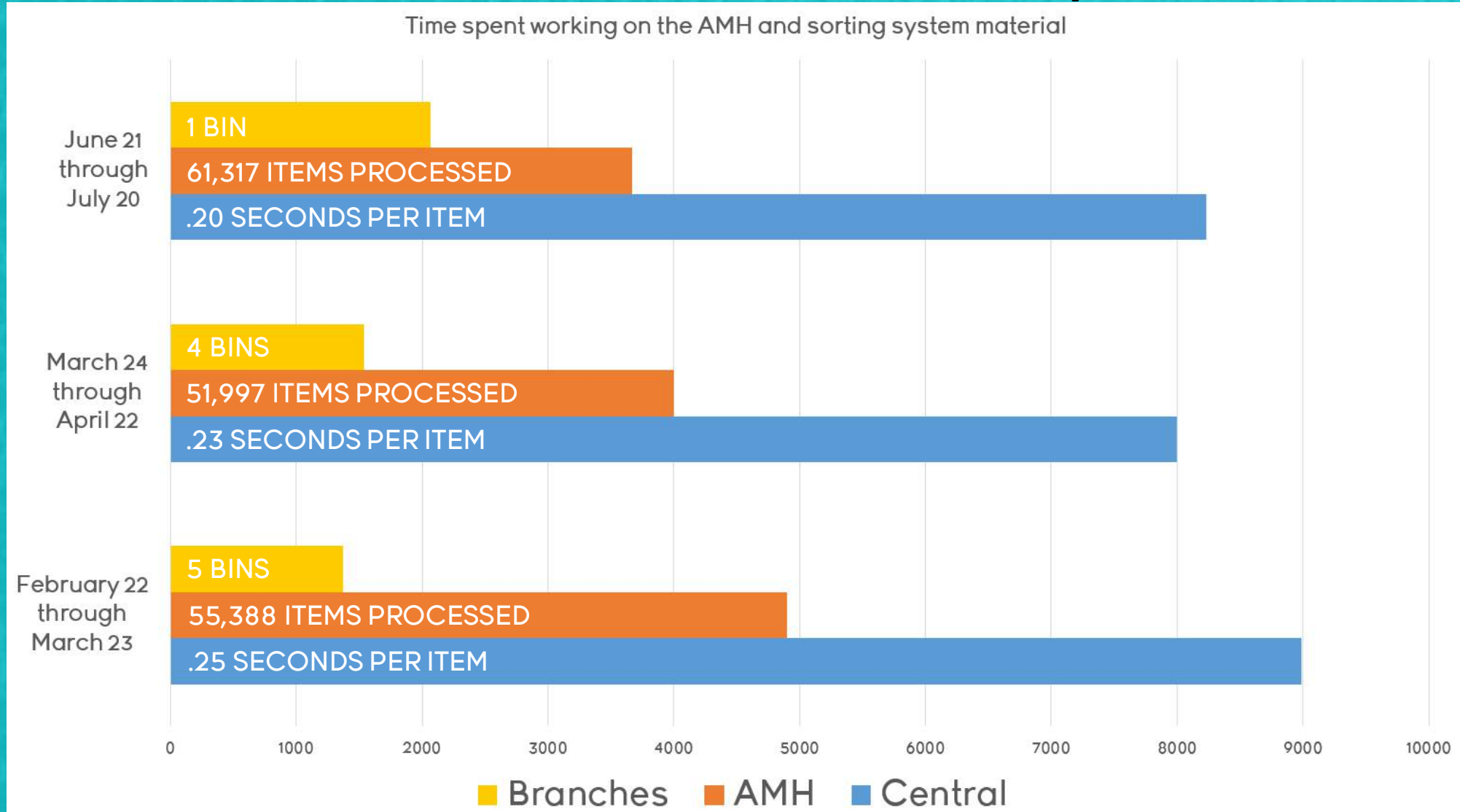
Purpose? | Goals? | Possibilities?

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Transformation

Post Process Improvement



Outcomes



QUESTIONS?



Contact us!



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